

NPCI/2025-26/BBPS/003

14th May 2025

To

All Operating Units

Bharat Bill Payment System,

NPCI Bharat BillPay Ltd.

Dear Sir / Madam,

Subject: Review of eligible payment modes for bill payment on BBPS.

Under the existing framework, NEFT and IMPS are eligible payment modes across various payment channels and categories of BBPS.

From available records it has been observed that these payment modes are not used by customers directly for bill payment transactions. In case of inadvertent misuse of these payment modes, it can result into reporting of inaccurate data / information to BOU/biller. As such it has been decided that the aforementioned payment modes shall be disabled for all channels and categories on BBPS.

In case of any concern, please inform us by 20th May 2025.

Warm Regards,

Sd/-

Bharat Bill Payment System