

NBBL's Bharat Connect Sees Strong Uptake of e-Challan Payments Across Andhra Pradesh and Telangana

The platform enables real-time challan discovery, instant payment confirmation, and digital receipts, eliminating manual processes and long queues

Mumbai, 5 March 2026: NPCI Bharat BillPay Limited (NBBL), a wholly owned subsidiary of the National Payments Corporation of India (NPCI), is advancing digital governance with strong early adoption of its e-Challan category on Bharat Connect. Since its rollout in October 2025, Andhra Pradesh Traffic Police have recorded over 4.5 lakh e-challan transactions while more than 1.3 lakh transactions have been recorded by Telangana Traffic Police.

The momentum continues to build, with February 2026 alone accounting for 1,02,096 transactions in Andhra Pradesh and 22,882 transactions in Telangana, underscoring how the platform is enabling seamless discovery and digital payment of traffic violation penalties across Bharat Connect-enabled channels. Further amplifying awareness, an engaging [drone campaign](#) was conducted in Hyderabad, where interactive screens were floated across key traffic junctions. This city-wide activation helped further create awareness on e-challan category on Bharat Connect.

Challan payment has traditionally remained a less digitised segment due to limited consumer-facing digital options. Citizens have relied on cash, point-of-sale (POS) machines at the site of issuance, or disparate state-level digital platforms. Through the e-Challan category, citizens can now access challan information on a single, standardised, and trusted platform.

This marks a significant milestone in India's move toward digitalisation of public services. By integrating the efficiency of digital payments with government service accountability and security, Bharat Connect offers flexible payment options across digital and assisted channels.

Commenting on the launch, Noopur Chaturvedi, MD & CEO of NBBL, said, "e-Challan category on Bharat Connect is more than a digital upgrade. It is a powerful example of how public institutions and technology platforms can work together to reimagine citizen services. We are grateful for the support of the Andhra Pradesh Traffic Police Department and Telangana State Traffic Police as we mark a defining step in our journey toward digitising critical payments for the public, and making state services paperless and efficient across India."

Supported by over 700 Bharat Connect enabled apps, banks, and agents, this initiative ensures a consistent user experience. Beyond Andhra Pradesh and Telangana, the category is now live in Delhi and Gujarat as well. The e-Challan category not only enhances compliance by removing

pain points for citizens but also paves the way for a scalable model that can be replicated across the country.

About NPCI Bharat BillPay Limited:

NPCI Bharat BillPay Limited (NBBL), a wholly-owned subsidiary of the National Payments Corporation of India (NPCI), is at the forefront of digital payments and collections, driving financial inclusion and enhancing customer convenience. NBBL offers a unified, interoperable, and accessible ecosystem for bill payments and collections, enabling secure and reliable “Anytime, Anywhere” transactions for individuals and businesses.

Through its Bharat Connect (BBPS) platform, NBBL caters to individual users with seamless bill payment solutions across diverse categories. For B2B, it provides ERP interoperability, streamlined collections, invoice management, reconciliation, and access to structured financing options. Developed by NBBL, Banking Connect is a net banking solution that enables interoperability between banks and payment aggregators, allowing customers to transact with greater ease and speed across merchants through banks. It is also designated settlement agency for the Open Network for Digital Commerce (ONDC), ensuring safe, secure, and reliable settlements on the platform.

For more information on NBBL, visit www.bharat-connect.com

For media inquiries, please contact:

<p>NPCI Group Swagata Gupta swagata.g@npci.org.in</p> <p>Sanam Shah sanam.shah@npci.org.in</p>	<p>Adfactors PR Unnati Joshi Unnati.joshi@adfactorspr.com</p>
--	--